Hello and welcome to the web project...



Word cloud generated from comments to survey using http://www.wordle.net (common words removed, also 'google', 'groups', 'group', 'web')







Word cloud generated from comments to survey using http://www.wordle.net (common words removed, also 'google', 'groups', 'group', 'web')





Research findings: survey: word cloud of all qualitative feedback



Word cloud generated from comments to survey using http://www.wordle.net (common words removed, also 'google', 'groups', 'group', 'web')





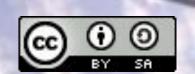


Transition Web Project: from a tower block...

"... In my view any attempt at central coordination/support/management/control of this global movement is almost certainly doomed to fail - it is simply too big and moving too fast..."

('Ning' workspace discussion)

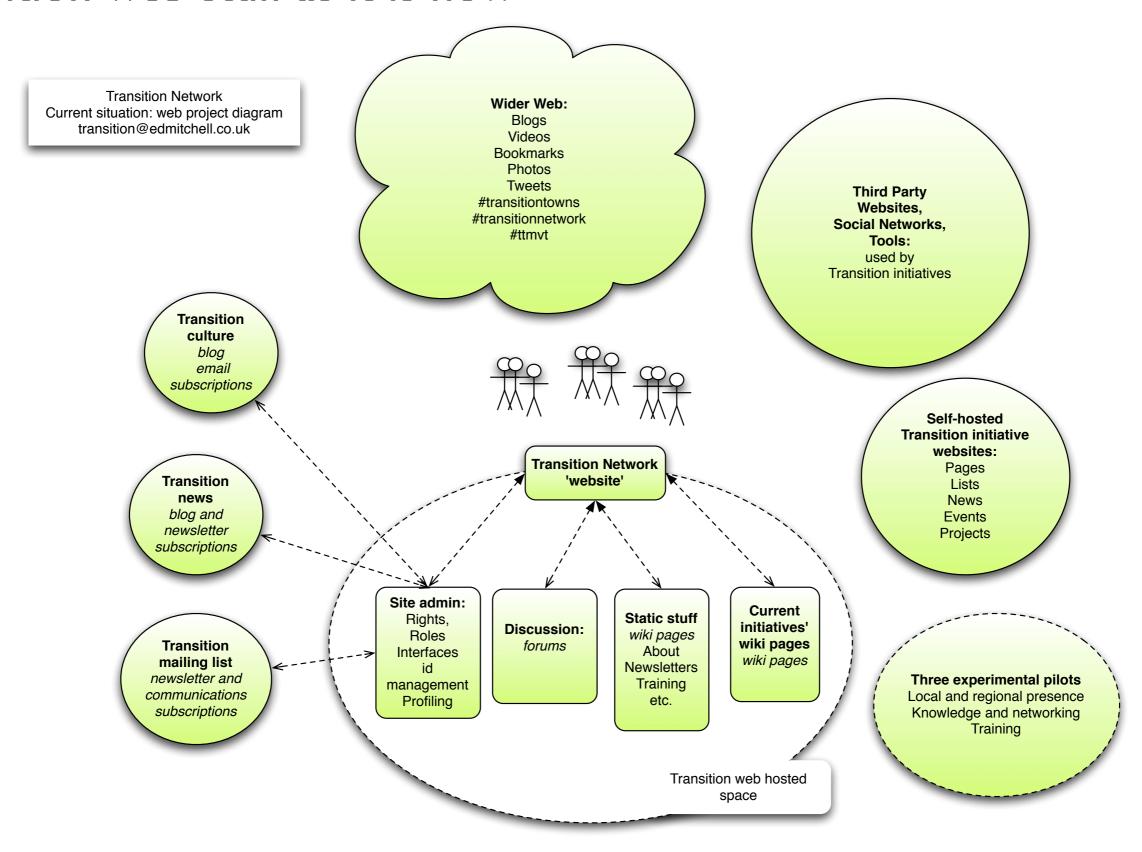








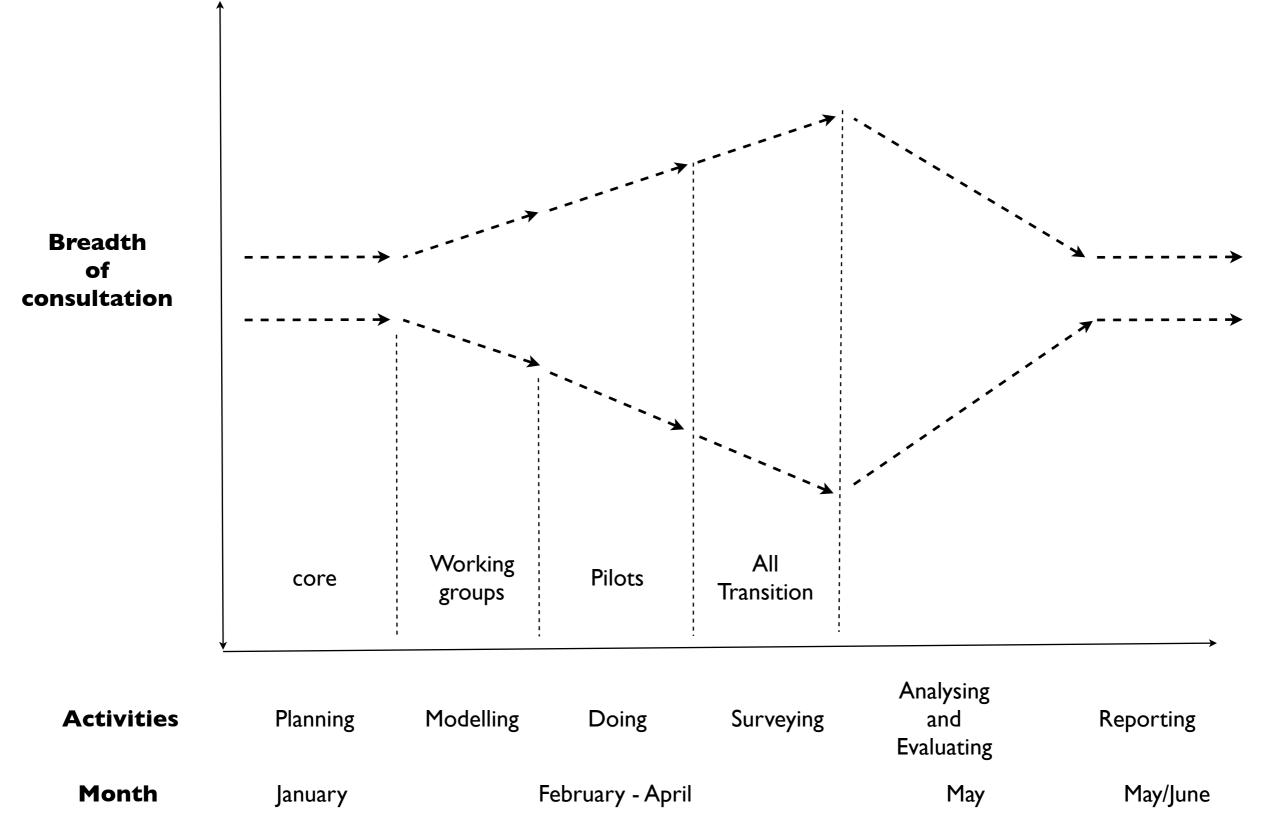
Transition web stuff as it is now







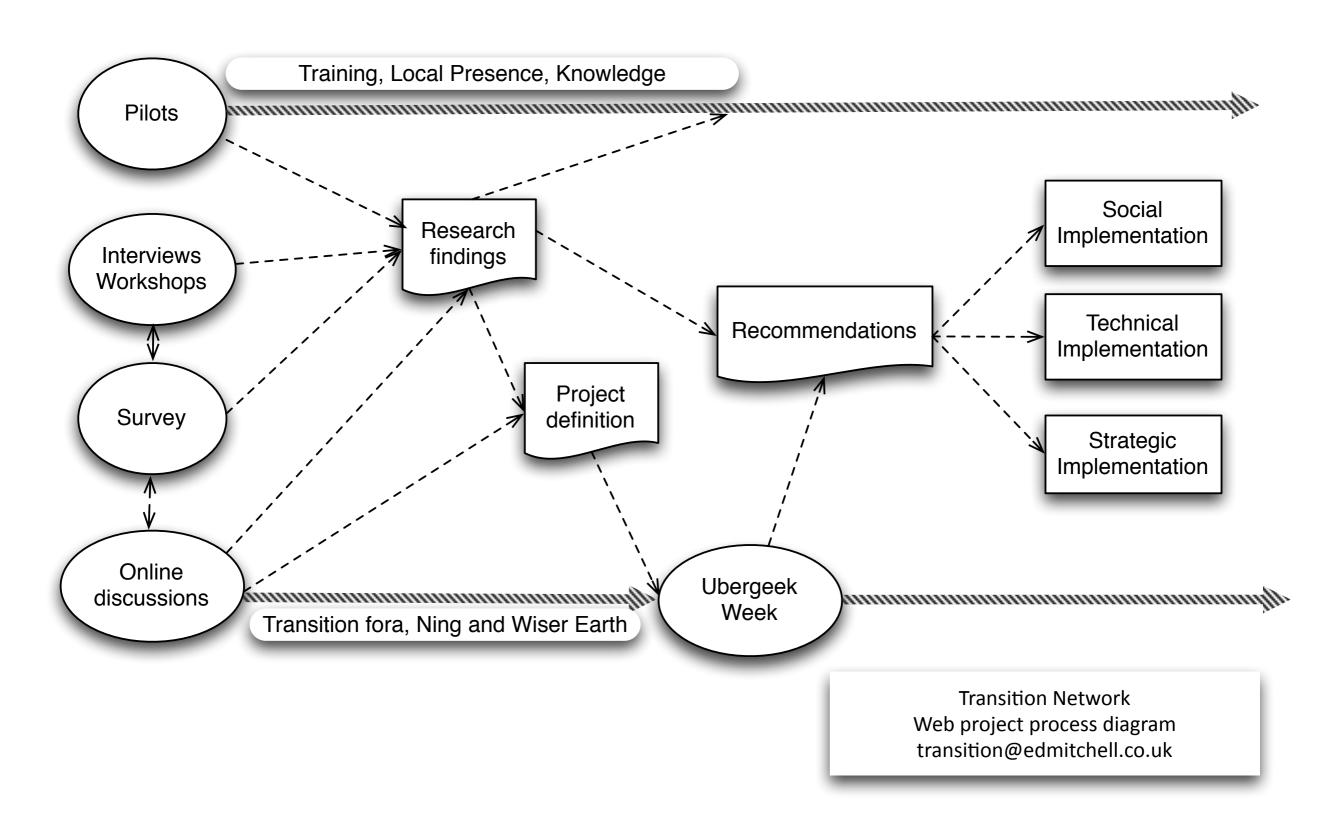
Research process: the consultation range as the project progresses







Project process: blending multiple research and action streams







Learning Connections pilot: School of Everything partnership









Local and regional presence pilot: self-built and hosted







Knowledge and networking pilot (food): self-built and hosted









Research findings: high level patterns from all inputs

Face to face

"Frankly we are trying to build community and I just like to talk to people" (Survey)

Locality and diversity

"Uniqueness of locality.. what's right for your place..." (Norfolk meeting)

Community, not individual, networking

"Transition is a community of communities" (Sydney workshop)

Support is needed

"... find ways of making local communities aware of what IT can do and let them suggest the best ways of using it." (TT fora)

Web project fits into social processes

"IT structure needs to be secondary to people and overall decision making... open space needs to be reflected in IT... first decide the governance, second decide IT to support that model..." (Bristol interview)

Process

"...don't start out to solve everything from the word go. Start simple and add functionality organically." (TT fora)

Aggregation

"...e.g. a newsfeed that can be embedded on a local initiative's webpage that shows what other groups are doing (inspiring, + fosters a sense of connectedness)." (Survey)

Transition Network
High level research findings
transition@edmitchell.co.uk





Research findings: interviews/workshops: key points

Local (Montpelier) initiative

"too much social network and not enough regionality..." (Fernandez)

- · Regionality and context: vital
- Support as a de-centralised facilitated space not a directive from a 'core'
- IT follows, not leads local groups' processes
- Get out into the street!

Bristol projects

- Projects are not necessarily about 'doing'; also doing less.
- Information overload a real issue
- Locality vital: projects are local and trust is built
- Web fit into process rather than govern it

Norfolk regional group

- Face to face most important
- Web as anonymous (intimidating) for some
- Can 'lose' conversations on the web
- Maybe a role for web point of contact
- Want to do things; not talk too much!
- Language a barrier watch that bull!

Bristol web team

"... unless you know eachother, you're not going to do anything..." (Weisselberg)

- Local: noticeboards in neighbourhood
- Local: evolution of personal intra-connections
- Projects underway already without web: need indicators
- Too busy for web
- Web: needs a role and good for research

Sydney web team

"Local personal interaction is vital to local site design" (Byrne)

- Initiatives' need super-simplicity first
- Support and education space needed
- Peer to peer de-centralised model

'Ecojam' outside advice

"lot of time spent looking after it" (Fortnam)

- Management is important
- Design is important
- Keep the technology simple and a pool of technical staff

Transition Network
Web project: workshops outline
transition@edmitchell.co.uk





Survey: to identify tool use, importance and changes over time

First, a couple of questions about you and your initiative that	t'll really help us with the analysis of the responses.
1. Please confirm the following details:	
Full name	
Email	
Name of initiative	
Location - eg town	
Location - country	
Just joined Less than 6 months More than 6 months	
3. What's your level of web technical competence?	
J Luddite (is that what a computer looks like?)	
Novice (just about mastered email)	
 Competent (email, surfing, skype - all in a day's work) 	
Proficient (Twitters, edits wikis, ftps, partial to pepperoni pizza)	
Uber Geek (willing to wrestle with code in my chosen language/platform)	





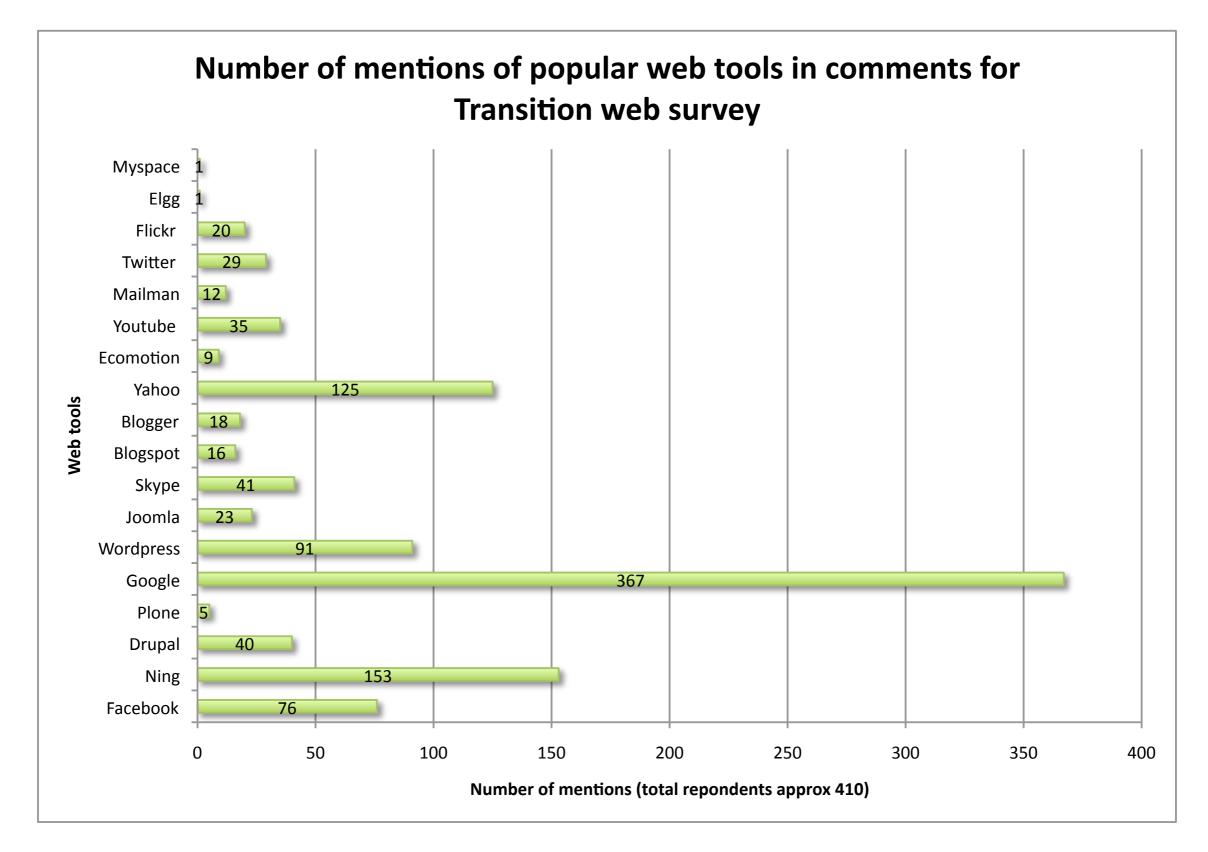
Survey: to identify tool use, importance and changes over time

1. Please confirm the following details:			
Full name.			
Email			
Name of initiative			
Location - eg town			
Location - country			
2. How long have you been involved in your communi	ty's Transition (or Low Carbon) Initiative?		
Just joined	Four sections of enquiry:		
J Less than 6 months	• • • • • • • • • • • • • • • • • • • •		
More than 6 months	 Communications tools 		
3. What's your level of web technical competence?	 Online presence tools 		
Luddite (is that what a computer looks like?)	 Collaboration tools 		
	Collaboration tools		
Novice (just about mastered email)			
Novice (just about mastered email) Competent (email, surfing, skype - all in a day's work)	 Support tools 		





Research findings: comments: number of mentions of web tools







Research findings: survey: key points about tools

Online presence tools

"As we progress, I am sure that web tools will become more important. We would be interested in learning from others what has worked and how..." (Survey)

- Email lists, newsletters and simple website pages are the most used and important
- Personal profiles least used and least important
- Green hosting: not used much but considered important: indicator of need
- With maturity: email lists, newsletters and website pages become more used and important
- With maturity: calendars and file storage become more used and important
- With maturity: personal profiles become less important

Collaboration tools

"... has a paper list, we pop round to each others houses" (Survey)

- Shared documents and membership lists relatively used and important
- With maturity: some take up with maturity but not massive

Communications tools

"Main problem is not many people get round to looking at the website and wait to hear word of mouth or via e- newsletter" (Survey)

- Wide array of sometime contradictory use of technologies and experiences, issues, successes and failures
- Local physical (not web) presence significantly the most used and important
- Newsletters and mailing lists the most used and important online tools
- With maturity: these all become more used and important
- With maturity: online chat/teleconferencing less used and important

Support tools

"big help would be for guidelines, starting points, briefing specs, suggestions for SIMPLE ways of doing things..." (Survey)

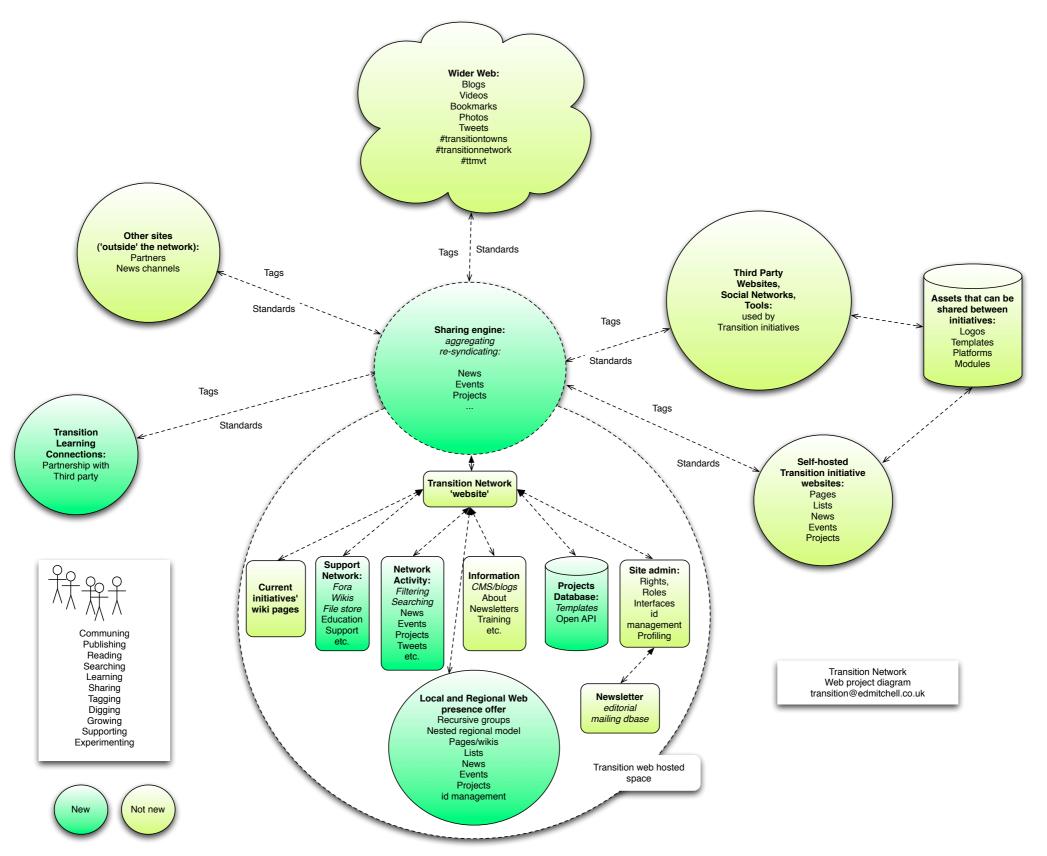
- Not much use (there is not much formal support provision currently)
- Most important is seen as regional, face to face and telephone support
- With maturity: support goes up in use and down in importance

Transition Network
Web project: survey results outline
transition@edmitchell.co.uk





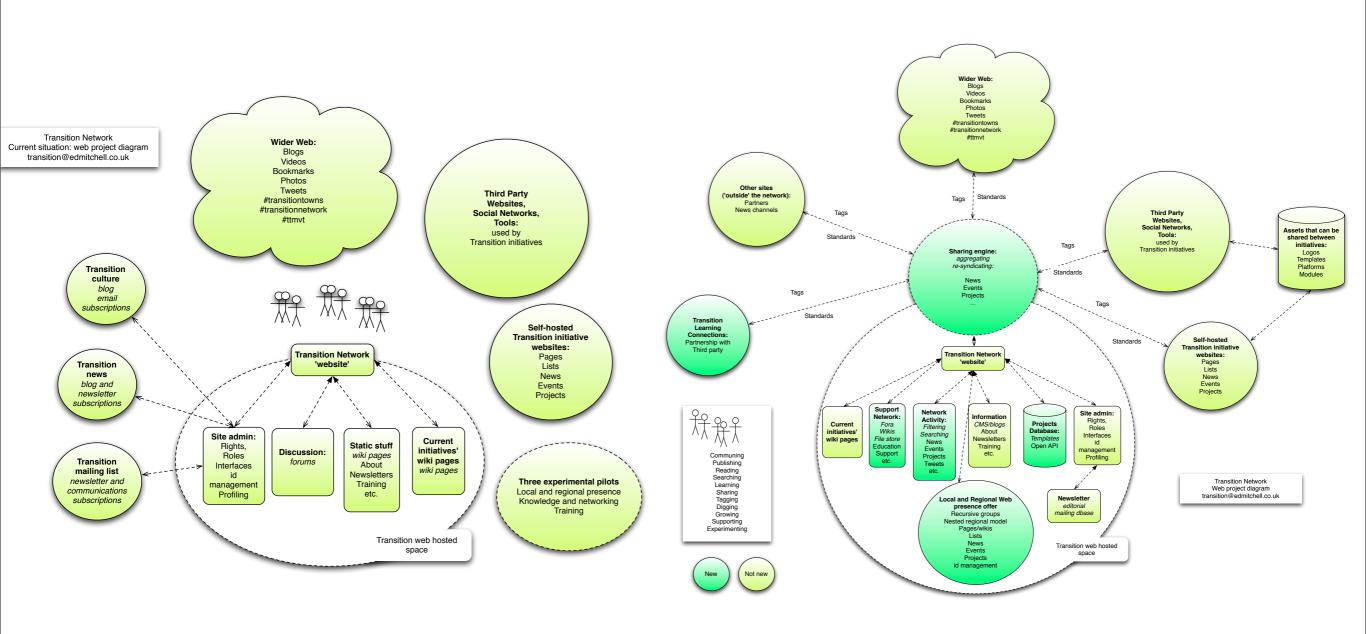
The web project from space







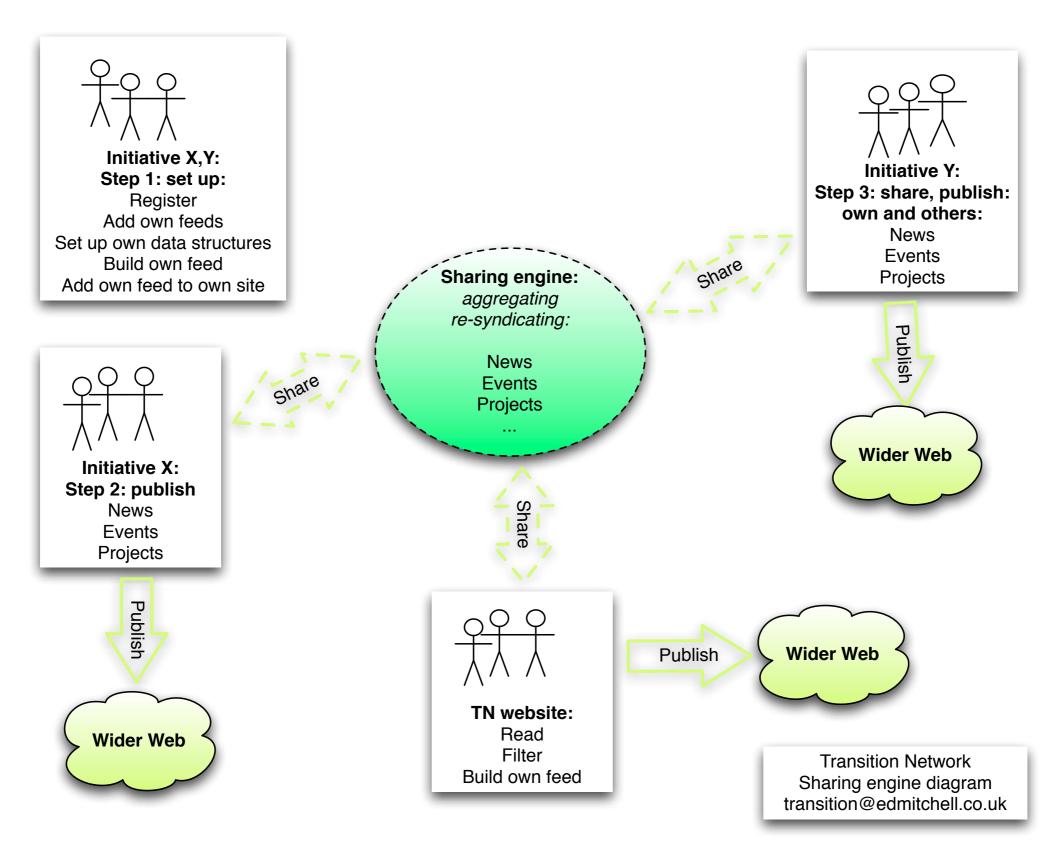
Current and proposed for comparison







The Sharing engine in a little bit more detail











Research findings: high level patterns from all inputs

Face to face

"Frankly we are trying to build community and I just like to talk to people" (Survey)

Locality and diversity

"Uniqueness of locality.. what's right for your place..." (Norfolk meeting)

Community, not individual, networking

"Transition is a community of communities" (Sydney workshop)

Support is needed

"... find ways of making local communities aware of what IT can do and let them suggest the best ways of using it." (TT fora)

Web project fits into social processes

"IT structure needs to be secondary to people and overall decision making... open space needs to be reflected in IT... first decide the governance, second decide IT to support that model..." (Bristol interview)

Process

"...don't start out to solve everything from the word go. Start simple and add functionality organically." (TT fora)

Aggregation

"...e.g. a newsfeed that can be embedded on a local initiative's webpage that shows what other groups are doing (inspiring, + fosters a sense of connectedness)." (Survey)

Transition Network
High level research findings
transition@edmitchell.co.uk





Recommendations: the what?

Transition Network site: develop

- Draft outline accepted as on Wiser Earth
- Use Drupal for core functions

Sharing engine: develop

- Draft outline as on Wiser Earth
- Sharing platform with site (Drupal)

Training marketplace: currently in beta

- Draft outline as on Wiser Earth
- Public beta in partnership with School of Everything

Local and regional presences: currently in beta

- Draft outline as on Wiser Earth
- Public beta on LRP pilot and at hub

Strategic support from Transition Network

Projects database: move to beta

- Draft outline as on Wiser Earth
- Sharing platform with site (Drupal)

Support and education network

- Draft outline accepted as on Wiser Earth
- Use Drupal for core functions
- 'Blended' approach: on and offline

Process/approach

- Simplicity as our watchword
- Face to face as key priority
- Gradual modular delivery of technology
- Facilitation for balance between community and technical delivery
- Community building as key activity
- Monitoring and evaluation: research ongoing

Roles and responsibilities

- Community volunteers
- Web manager
- Technical lead
- Developers and designers (build and maintenance)

Transition Network
Web project recommendations
transition@edmitchell.co.uk





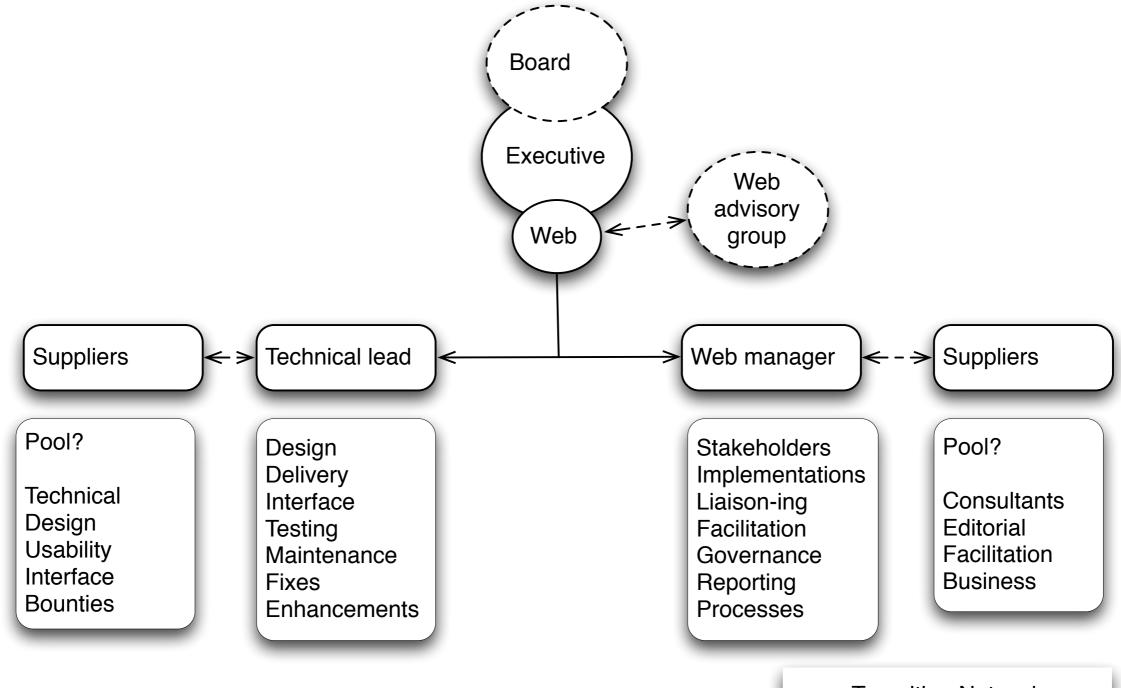
Recommendations: the how?

	June	July	August	Sept
Facilitation	 Update on work via newsletter etc Mapping exercise: Stakeholder groups 	 Other networks outreach Drupal National hubs Social networks Transition 'Governance' groups networking and set up Champions set up 	Call for testersSurvey (sharing engine population)	 Training on beta site Events support: Local/Regional Training Other communities
Organisation	 Move on from recommendations Specs and criteria for tenders Public call for applications National hubs group kick off 	 Tenders out Applications in Commission Objectives Goals Governance sorted 		
Technology	Following approval, assessment: Current technology: • usage stats • Participation stats	Tender applicationsSpecification workshops	●Build ●Survey	●TN site first build





Recommendations: the who?



Transition Network
Web project roles diagram
transition@edmitchell.co.uk





Thank you!

Gary Alexander
Jon Walker
Nick Osborne
Daniel Harris
Graham Mitchell
Matt Fortnam
Sophie Hewitt
Alejandro Fernandez
Ben Branwyn

Ben Branwyn
Peter Lipman
Inez Aponte
Ciaran Mundy
Angela Raffle
Kristin Sponsler
Christine Byrne
Sean Fitzgerald
Stan Ward
Andrew Wilford

David Gravina and the Digital Eskimo team

Ben Cooper Janine Wheatley Mark Wheatley Gary Bruton Pauline and Gary

Patricia Wolf and the Unbla team

Rick Hurst Darren Beale

...

Steph Bradley Steve Bridger Oliver Bradley **David Wilcox** Matt Moore Tom Price Josiah Meldrum Chris Dean Lucinda Dan Dixon Claire Appleby **Heather Craggs** Matt Walker Jo Quoish Jane Chittendon Sambris

Nigel Josiah Meldrum
Betsy Pamela Gray
Charlotte Make Hay Jez
Christine Way Spirit Quest
Sam Simpson Cathy King
Darren Beale Robert Cheeseman
Martin Low Carbon Diary

Tully Wakeman

Luci Ransome

Les Squires

Gerri Smyth

Ric Lander

Audaye

Inerg Baach

Steve Creedon

Rimu

Hoonteo

Jim Wolff

Peter A

Geoff

Steve Atkins

Joerg Baach
Linda Gomila
Marc Palmer
Michael Brownlee
Melissa Worth
John Webb

Peter Lipman Josef Davies Coates

Claire Milne Tomma100
Oliver Bradley Millymop

Richard Sedley

if you're not here ooops sorry and thanks!



